Coursedog External Catalog Accessibility Conformance Report

WCAG Edition

(Based on VPAT® Version 2.4Rev)

Name of Product/Version: Coursedog External Catalog

Report Date: March 3, 2023

Product Description:

Coursedog's Online Course Catalog allows institutions to easily create, organize and publish branded, student-centric course catalogs, handbooks & campus policies.

Contact Information:

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Notes:

Evaluation Methods Used:

The following applications were used to evaluate this product:

- Desktop browsers: Google Chrome,
- Assistive technologies: VoiceOver (MacOS)
- Accessibility testing tools: Browser Developer Tools, Google Lighthouse Accessibility Checker, aXe: the Accessibility Engine, ARC Toolkit

Applicable Standards/Guidelines

This report covers the degree of conformance for the following accessibility standard/guidelines:

Standard/Guideline	Included In Report
Web Content Accessibility Guidelines 2.0	Level A **(Yes)** Level AA **(Yes)** Level AAA **(No)**
Web Content Accessibility Guidelines 2.1	Level A **(Yes)** Level AA **(Yes)** Level AAA **(No)**

Terms

The terms used in the Conformance Level information are defined as follows:

- **Supports**: The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
- **Partially Supports**: Some functionality of the product does not meet the criterion.
- **Does Not Support**: The majority of product functionality does not meet the criterion.
- **Not Applicable**: The criterion is not relevant to the product.
- **Not Evaluated**: The product has not been evaluated against the criterion. This can be used only in WCAG 2.1 Level AAA.

WCAG 2.1 Report

Note: When reporting on conformance with the WCAG 2.1 Success Criteria, they are scoped for full pages, complete processes, and accessibility-supported ways of using technology as documented in the WCAG 2.1 Conformance Requirements.

Table 1: Success Criteria, Level A

Notes:

Criteria	Conformance Level	Remarks and Explanations
1.1.1 Non-text Content (Level A)	Partially supports	Coursedog External Catalog provides text alternatives for non-text items. For example, Images uploaded by users can all be accompanied by an Image description and caption to aid in accessibility. Link to documentation However, there is a minor exception regarding decorative icons on the homepage that do not have alt-texts.
1.2.1 Audio-only and Video-only (Prerecorded) (Level A)	Not Applicable	Coursedog doesn't provide such functionality since we also don't produce such content in our app. However, Coursedog does allow users to embed a video (e.g. Youtube, Vimeo) that has transcripts then it would work just like on the video hosting site.
1.2.2 Captions (Prerecorded) (Level A)	Not Applicable	
1.2.3 Audio Description or Media Alternative (Prerecorded) (Level A)	Not Applicable	
1.3.1 Info and Relationships (Level A)	Supports	Coursedog follows best practices and standards in writing HTML code. This includes using correct ARIA attributes as well as semantic HTML tags.
1.3.2 Meaningful Sequence (Level A)	Partially supports	The meaningful sequence is followed throughout almost all External Catalog Pages However there is a minor exception in Global Search Modal.
1.3.3 Sensory Characteristics (Level A)	Supports	Coursedog does not rely on colors or sounds for instructions. Coursedog does use colors for certain interface elements, but those are always coupled with text and/or icons (e.g. buttons).
1.4.1 Use of Color (Level A)	Supports	
1.4.2 Audio Control (Level A)	Not Applicable	
2.1.1 Keyboard (Level A)	Partially supports	In the Coursedog External Catalog, all functionality can be operated with the keyboard alone, however, a few minor issues have been found in Global Search Modal where users may experience missing keyboard focus.
2.1.2 No Keyboard Trap (Level A)	Partially supports	Coursedog External Catalog supports keyboards across the entire website. However, a minor

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		non-functionally-blocking issue occurs on Course/Program Landing Pages (left-hand sidebar) where tooltips cannot be dismissed with the ESC key.
2.1.4 Character Key Shortcuts (Level A 2.1 only)	Supports	Coursedog External Catalog does not use any specific key shortcuts.
2.2.1 Timing Adjustable (Level A)	Not Applicable	Coursedog External Catalog does not include content with a timeout.
2.2.2 Pause, Stop, Hide (Level A)	Not Applicable	Coursedog External Catalog does not include content that blinks, scrolls, or updates regularly.
2.3.1 Three Flashes or Below Threshold (Level A)	Supports	Coursedog External Catalog does not have flashing content.
2.4.1 Bypass Blocks (Level A)	Supports	Coursedog External Catalog allows skipping repeated content.
2.4.2 Page Titled (Level A)	Supports	Coursedog External Catalog provides descriptive page titles.
2.4.3 Focus Order (Level A)	Supports	Coursedog External Catalog has a meaningful focus order.
2.4.4 Link Purpose (In Context) (Level A)	Supports	Coursedog External Catalog allows customers to customize meaningful link phrases Link to documentation
2.5.1 Pointer Gestures (Level A 2.1 only)	Not Applicable	Coursedog External Catalog does not require complex path-based or multitouch gestures to be used.
2.5.2 Pointer Cancellation (Level A 2.1 only)	Supports	
2.5.3 Label in Name (Level A 2.1 only)	Supports	External Catalogs from Coursedog allows customers to author their own labels.
2.5.4 Motion Actuation (Level A 2.1 only)	Not Applicable	Motion is not required in any functionality of the Coursedog External Catalog.
3.1.1 Language of Page (Level A)	Supports	Coursedog is natively an English application and uses 'en' language tags for text.
3.2.1 On Focus (Level A)	Supports	Coursedog External Catalog does not cause a change of context on focus.
3.2.2 On Input (Level A)	Supports	Coursedog External Catalog does not cause unexpected context changes when interacting with elements

Criteria	Conformance Level	Remarks and Explanations
3.3.1 Error Identification (Level A)	Partially supports	Coursedog External Catalog allows users to enter any character combination. "No Results Found" and "0 Results" messages are displayed if no results are found in Client Catalog Content, but they are presented as Section Headers rather than status messages.
3.3.2 Labels or Instructions (Level A)	Partially supports	Coursedog External Catalogs allows customers to set up their own descriptive labels on form fields and controls, however, in tables, it is not possible currently.
4.1.1 Parsing (Level A)	Partially supports	Coursedog External Catalog follows best practices and standards in HTML Code but has some minor parsing errors pertaining to single missing IDs in particular sections but none that adversely affect accessibility.
4.1.2 Name, Role, Value (Level A)	Partially supports	Coursedog External Catalog follows best practices and standards in HTML Code that provides the correct name, role, state, and other important accessibility information for most user interface components, with some exceptions pertaining to single Landmark issues in particular sections.

Table 2: Success Criteria, Level AA

Notes:

Criteria	Conformance Level	Remarks and Explanations
1.2.4 Captions (Live) (Level AA)	Not Applicable	Coursedog doesn't provide such functionality since we also don't produce such content in our app.
1.2.5 Audio Description (Prerecorded) (Level AA)	Not Applicable	However, Coursedog does allow users to embed a video (e.g. Youtube, Vimeo) that has transcripts then it would work just like on the video hosting site.

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1.3.4 Orientation (Level AA 2.1 only)	Supports	The Coursedog External Catalog is responsive and works with any screen resolution and orientation.
1.3.5 Identify Input Purpose (Level AA 2.1 only)	Partially Supports	Coursedog External Catalog follows best practices and standards in HTML Code however, two minor issues were discovered regarding input purpose tags on Course/Program Landing Pages that do not have a significant impact on accessibility.
1.4.3 Contrast (Minimum) (Level AA)	Supports	With Coursedog External Catalog, customers can adjust all color combinations across webpages to achieve a contrast ratio higher than 4.5:1, additionally, Coursedog advises institutions to choose contrasting colors.
1.4.4 Resize text (Level AA)	Supports	Text is resizable to 200% throughout the Coursedog External Catalog without a loss of content or functionality.
1.4.5 Images of Text (Level AA)	Supports	Coursedog External Catalog does not contain images of text. However, customers can upload and display such content in External Catalog, which may negatively impact accessibility.
1.4.10 Reflow (Level AA 2.1 only)	Partially Supports	Text and site elements are resizable to 400% throughout the Coursedog External Catalog, however, some elements like sidebars or program/course content struggle with scrolling issues and minor display glitches when zoomed to 400%.
1.4.11 Non-text Contrast (Level AA 2.1 only)	Partially Supports	With Coursedog External Catalog, customers can adjust all color combinations of components such as buttons and links to achieve a contrast ratio higher than 3:1. However, left-hand sidebars on program/course landing pages have a fixed color scheme with contrast lower than 3:1 ratio.
1.4.12 Text Spacing (Level AA 2.1 only)	Supports	Line height, Paragraphs, Letters and Words spacing details are adjustable across Coursedog External Catalog.
1.4.13 Content on Hover or Focus (Level AA 2.1 only)	Partially Supports	Coursedog External Catalog allows configuration of optional tooltips on Program/Course Search Landing Pages. These tooltips are hoverable and persistent, but

Criteria	Conformance Level	Remarks and Explanations
		cannot be dismissed without moving the mouse or pressing the keyboard.
2.4.5 Multiple Ways (Level AA)	Supports	Coursedog External Catalog provides multiple ways to find pages.
2.4.6 Headings and Labels (Level AA)	Supports	Coursedog External Catalog allows headers and labels to be customized in order to be fully descriptive Link to documentation
2.4.7 Focus Visible (Level AA)	Supports	Coursedog External Catalog has all operable user interface elements with visible keyboard focus indications.
3.1.2 Language of Parts (Level AA)	Partially Supports	Coursedog External Catalog is natively an English application and uses 'en' language tags for text. However, if the client would create a Catalog page (or part of it) in a different language, it would not include applicable language tags.
3.2.3 Consistent Navigation (Level AA)	Supports	Coursedog External Catalog has consistently positioned navigation.
3.2.4 Consistent Identification (Level AA)	Partially Supports	The External Catalog components are used consistently, with the exception of the "View Course" button, which is named differently in two places and cannot be customized.
3.3.3 Error Suggestion (Level AA)	Partially Supports	Coursedog External Catalog could be filled out by the data in any format customers want, and users can enter any character combination in the input fields/search they want. If no results are found in the Client Catalog Content, the message "No Results Found" is displayed.
3.3.4 Error Prevention (Legal, Financial, Data) (Level AA)	Not Applicable	Coursedog External Catalog does not inherently require legal commitments or financial transactions.
4.1.3 Status Messages (Level AA 2.1 only)	Does Not Support	"No Results Found" and "0 Results" messages are displayed if no results are found in Client Catalog Content, but they are presented as Section Headers rather than status messages.

Legal Disclaimer

This document seeks to describe Coursedog External Catalog accessibility level compliance based on WCAG standards, subject to our interpretation of those standards as of the date indicated in the information table at the beginning of this Conformance Report. The information herein is provided in good faith, is true and correct to the best of our knowledge; is supplied for the customer "as is" for informational purposes only; is subject to change without notice, and does not represent a legally-binding claim. The contents of this document do not constitute either legal advice, representation, warranty or guarantee regarding a person's ability to comply with applicable accessibility requirements.

Additionally, due to the highly-configurable nature of Coursedog External Catalog, any modification or customization to the subject product may render some or all of this Conformance Report to become inapplicable or negatively impact the Catalog's WCAG-compliance. Coursedog cannot guarantee that any information in this Conformance Report will remain accurate after such publication date, but Coursedog works continuously to monitor the accessibility of its products and provide updates in an iterative process. Please contact us at support@coursedog.com to report any accessibility errors or conformance claim errors for re-evaluation and correction, if necessary.