



Coursedog Academic Scheduling Accessibility Conformance Report

Revised Section 508 Edition

(Based on VPAT® Version 2.4Rev)

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Name of Product/Version: Courshedog Scheduling

Report Date: December 1, 2023

Product Description:

Courshedog's Scheduling allows institutions to connect policies, workflows, room allocation, faculty assignments, and course demand projections to create optimized schedules designed to serve students.

Contact Information:

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Notes:

Evaluation Methods Used:

This product was evaluated using the following applications (in the latest available versions):

- Desktop browsers: Google Chrome,
- Assistive technologies: VoiceOver (MacOS)
- Accessibility testing tools: Browser Developer Tools, aXe: the Accessibility Engine, ARC Toolkit

Applicable Standards/Guidelines

This report covers the degree of conformance for the following accessibility standard/guidelines:

Standard/Guideline	Included In Report
Web Content Accessibility Guidelines 2.0	Level A (Yes) Level AA (Yes) Level AAA (No)
Revised Section 508 standards published January 18, 2017 and corrected January 22, 2018	(Yes)

Terms

The terms used in the Conformance Level information are defined as follows:

- **Supports:** The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
- **Partially Supports:** Some functionality of the product does not meet the criterion.
- **Does Not Support:** The majority of product functionality does not meet the criterion.
- **Not Applicable:** The criterion is not relevant to the product.
- **Not Evaluated:** The product has not been evaluated against the criterion. This can be used only in WCAG 2.0 Level AAA.

WCAG 2.0 Report

Tables 1 and 2 also document conformance with Revised Section 508:

- Chapter 5 – 501.1 Scope, 504.2 Content Creation or Editing
- Chapter 6 – 602.3 Electronic Support Documentation

Note: When reporting on conformance with the WCAG 2.0 Success Criteria, they are scoped for full pages, complete processes, and accessibility-supported ways of using technology as documented in the [WCAG 2.0 Conformance Requirements](#).

Table 1: Success Criteria, Level A

Notes:

Criteria	Conformance Level	Remarks and Explanations
<p>1.1.1 Non-text Content (Level A)</p> <p>Also applies to:</p> <p>Revised Section 508</p> <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	<p>Web: Partially Supports</p> <p>Electronic Docs, Software, Authoring Tool: Not Applicable</p>	<p>Web:</p> <p>Coursedog's Scheduling application provides text alternatives for non-text items where necessary.</p> <p>However, there are exceptions:</p> <ul style="list-style-type: none"> - The illustration on the first page of the Section Optimizer doesn't include alt-text; however, it is purely ornamental and doesn't negatively impact accessibility - Some decorative icons within tables and buttons are incorrectly announced by a screen reader - Graphs under the Reports tab are not recognized correctly by the screen reader
<p>1.2.1 Audio-only and Video-only (Prerecorded) (Level A)</p> <p>Also applies to:</p> <p>Revised Section 508</p> <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	<p>Web: Not Applicable</p> <p>Electronic Docs, Software, Authoring Tool: Not Applicable</p>	<p>Web:</p> <p>Coursedog Scheduling Application does not include prerecorded audio-only or prerecorded video-only content.</p>
<p>1.2.2 Captions (Prerecorded) (Level A)</p> <p>Also applies to:</p> <p>Revised Section 508</p> <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	<p>Web: Not Applicable</p> <p>Electronic Docs, Software, Authoring Tool: Not Applicable</p>	<p>Web:</p> <p>Coursedog Scheduling Application does not include prerecorded synchronized media content.</p>
<p>1.2.3 Audio Description or Media Alternative (Prerecorded) (Level A)</p> <p>Also applies to:</p> <p>Revised Section 508</p> <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	<p>Web: Not Applicable</p> <p>Electronic Docs, Software, Authoring Tool: Not Applicable</p>	<p>Web:</p> <p>Coursedog Scheduling Application application does not include prerecorded video content.</p>

Criteria	Conformance Level	Remarks and Explanations
<p>1.3.1 Info and Relationships (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	<p>Web: Partially Supports Electronic Docs, Software, Authoring Tool: Not Applicable</p>	<p>Web: Coursedog Scheduling Application follows best practices and standards in writing HTML code and conveys presentation information programmatically with some exceptions:</p> <ul style="list-style-type: none"> - The heading structure on some pages contains skipped levels that affect the way screen readers announce them (examples: Home, Request View, Instructors, Instructor Profile, Reports, Section Optimizer, Meeting Pattern Rules Screens) - There are a few issues with <label> tags associated with select fields (Examples: Home screen search box, the “Date Created” select at the top of Requests Page, the “Term” Select on Relationships page, the “Term” select on Room profile page, Rollovers, Settings screens) - Occasionally an ordered list or unordered list did not contain list items (e.g. Some elements on Preference Forms, Reports, Rooms, and Settings screens sidebar menus); however, this doesn't negatively impact the screen reader - Some tables cannot be accessed via keyboard (Examples: in Section Optimizer, Courses tab under Room settings, Departments Tab in Reports, Calendar on Section Dashboard)

Criteria	Conformance Level	Remarks and Explanations
1.3.2 Meaningful Sequence (Level A) Also applies to: Revised Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Web: Supports Electronic Docs, Software, Authoring Tool: Not Applicable	Web: Coursedog's Scheduling application presents a correct and logical reading sequence for all content.
1.3.3 Sensory Characteristics (Level A) Also applies to: Revised Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Web: Supports Electronic Docs, Software, Authoring Tool: Not Applicable	Web: Coursedog's Scheduling application does not rely on colors, sounds, shapes, location or orientation for instructions.
1.4.1 Use of Color (Level A) Also applies to: Revised Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Web: Supports Electronic Docs, Software, Authoring Tool: Not Applicable	Coursedog does use colors for certain interface elements, but those are always coupled with text and/or icons (e.g. buttons).
1.4.2 Audio Control (Level A) Also applies to: Revised Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Web: Not Applicable Electronic Docs, Software, Authoring Tool: Not Applicable	Web: Coursedog's Scheduling application does not have audio content.
2.1.1 Keyboard (Level A) Also applies to: Revised Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 	Web: Partially Supports Electronic Docs, Software, Authoring Tool: Not Applicable	Web: All functionality of Coursedog's Scheduling application can be controlled with the keyboard alone. However, there have been a few issues where:

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> 602.3 (Support Docs) 		<ul style="list-style-type: none"> Keyboard focus does not appear correctly (examples: some interactive elements on Requests, Rooms, Meeting Pattern Rules, Settings screens) Keyboard focus omits tables displayed on the screen (examples: Departments, Courses, Settings Tabs under Reports, Section Optimizer, Calendar on Section Dashboard)
<u>2.1.2 No Keyboard Trap</u> (Level A) Also applies to: Revised Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Web: Supports Electronic Docs, Software, Authoring Tool: Not Applicable	Web: Coursedog's Scheduling application does not have any Keyboard Traps in our app that would negatively impact the accessibility of our application.
<u>2.2.1 Timing Adjustable</u> (Level A) Also applies to: Revised Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Web: Not Applicable Electronic Docs, Software, Authoring Tool: Not Applicable	Web: Coursedog Scheduling Application does not include content with a timeout.
<u>2.2.2 Pause, Stop, Hide</u> (Level A) Also applies to: Revised Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Web: Not Applicable Electronic Docs, Software, Authoring Tool: Not Applicable	Web: Coursedog's Scheduling application does not include content that blinks, scrolls, or updates regularly.
<u>2.3.1 Three Flashes or Below Threshold</u> (Level A) Also applies to: Revised Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Web: Not Applicable Electronic Docs, Software, Authoring Tool: Not Applicable	Web: Coursedog's Scheduling application does not have flashing content.
<u>2.4.1 Bypass Blocks</u> (Level A) Also applies to: Revised Section 508	Web: Partially Supports Electronic Docs, Software,	Web: <ul style="list-style-type: none"> Some screens have doubled main landmarks on them that negatively affect screen readers (examples:

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> 501 (Web)(Software) – Does not apply to non-web software 504.2 (Authoring Tool) 602.3 (Support Docs) – Does not apply to non-web docs 	Authoring Tool: Not Applicable	Home, Requests, Instructors, Relationships, Rooms, Buildings, Rollovers, Section rules, Settings screens).
2.4.2 Page Titled (Level A) Also applies to: Revised Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Web: Partially Supports Electronic Docs, Software, Authoring Tool: Not Applicable	Web: Coursedog's Scheduling application provides descriptive page titles with two minor exceptions where page titles are missing (Preference Form Builder, Requests)
2.4.3 Focus Order (Level A) Also applies to: Revised Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Web: Supports Electronic Docs, Software, Authoring Tool: Not Applicable	Web: Coursedog's Scheduling application has a meaningful focus order.
2.4.4 Link Purpose (In Context) (Level A) Also applies to: Revised Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Web: Partially Supports Electronic Docs, Software, Authoring Tool: Not Applicable	Web: A link's purpose can be determined by its text alone or by its programmatic context. A minor exception occurred on the Room Profile Screen when incorrect tags were assigned to calendar slots.
3.1.1 Language of Page (Level A) Also applies to: Revised Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Web: Partially Supports Electronic Docs, Software, Authoring Tool: Not Applicable	Web: Coursedog is a native English application that uses 'en' language tags for text. There was only one exception found on the Preference Forms Builder, where the "lang" attribute was missing.
3.2.1 On Focus (Level A) Also applies to: Revised Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Web: Supports Electronic Docs, Software, Authoring Tool: Not Applicable	Web: Coursedog's Scheduling application does not cause a change of context on focus.

Criteria	Conformance Level	Remarks and Explanations
3.2.2 On Input (Level A) Also applies to: Revised Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Web: Supports Electronic Docs, Software, Authoring Tool: Not Applicable	Web: Coursedog's Scheduling application does not cause unexpected context changes when interacting with elements.
3.3.1 Error Identification (Level A) Also applies to: Revised Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Web: Supports Electronic Docs, Software, Authoring Tool: Not Applicable	Web: If an input error is detected in Coursedog's Scheduling application, the error is described to the user in text.
3.3.2 Labels or Instructions (Level A) Also applies to: Revised Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Web: Partially Supports Electronic Docs, Software, Authoring Tool: Not Applicable	Web: Labels and instructions are widely provided to support users' inputs in the application. However, for several filter dropdowns and search fields throughout the application: <ul style="list-style-type: none"> While labels are placeholder texts in some cases, screen readers can recognize and announce them correctly (examples: some elements on Home, Requests, Section Dashboard, Relationships, Rooms, Rollovers, Settings screens). Some input labels and their "Required" status are not announced correctly (example: Relationships, Course details modal on Section Dashboard).
4.1.1 Parsing (Level A) Also applies to: Revised Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Web: Partially Supports Electronic Docs, Software, Authoring Tool: Not Applicable	Web: Coursedog's Scheduling application follows best practices and standards in HTML Code but has some minor parsing errors pertaining to missing/duplicated IDs on particular screens but none that adversely affect accessibility. (examples: Home, Buildings, Section Optimizer, Settings, Preference Forms, Reports, Rooms, Requests, Instructors screens)
4.1.2 Name, Role, Value (Level A) Also applies to: Revised Section 508	Web: Partially Supports Electronic Docs, Software,	Web:

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Authoring Tool: Not Applicable	Coursedog's Scheduling application uses standard HTML elements, with ARIA roles and states where necessary. Nevertheless, there are exceptions, including: <ul style="list-style-type: none"> - Label issues and Screen Reader support on some buttons e.g. on Section Dashboard, Filter modal windows, and Sort button) - Some UI elements have invalid ARIA tags - Non-active elements in tab order on some screens

Table 2: Success Criteria, Level AA

Notes:

Criteria	Conformance Level	Remarks and Explanations
<u>1.2.4 Captions (Live)</u> (Level AA) Also applies to: Revised Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Web: Not Applicable Electronic Docs, Software, Authoring Tool: Not Applicable	Web: Coursedog's Scheduling application does not have live audio content.
<u>1.2.5 Audio Description (Prerecorded)</u> (Level AA) Also applies to: Revised Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Web: Not Applicable Electronic Docs, Software, Authoring Tool: Not Applicable	Web: Coursedog's Scheduling application does not have video content.
<u>1.4.3 Contrast (Minimum)</u> (Level AA) Also applies to: Revised Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Web: Partially Supports Electronic Docs, Software, Authoring Tool: Not Applicable	Web: Most text and other elements in Coursedog's Scheduling application comply with minimum contrast requirements, but there are a few minor exceptions that don't significantly affect overall usability (examples: some elements on Home, Requests, Section Dashboard, Instructors, Preference Forms, Reports, Rooms, Buildings, Instructor, Rollovers, Section Optimizer Creator, Section Rules, Meeting Pattern Rules, Settings screens).
<u>1.4.4 Resize text</u> (Level AA) Also applies to: Revised Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Web: Partially Supports Electronic Docs, Software, Authoring Tool: Not Applicable	Web: Text is resizable to 200% throughout Coursedog's Scheduling application without a loss of content or functionality, with some exceptions (examples: Home - visual timeline, Relationships - modal window, Room profile top sticky header)

Criteria	Conformance Level	Remarks and Explanations
<u>1.4.5 Images of Text</u> (Level AA) Also applies to: Revised Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Web: Supports Electronic Docs, Software, Authoring Tool: Not Applicable	Web: Coursedog's Scheduling application does not contain images of text.
<u>2.4.5 Multiple Ways</u> (Level AA) Also applies to: Revised Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) – Does not apply to non-web software 504.2 (Authoring Tool) 602.3 (Support Docs) – Does not apply to non-web docs 	Web: Supports Electronic Docs, Software, Authoring Tool: Not Applicable	Web: Coursedog's Scheduling application provides multiple ways to find pages.
<u>2.4.6 Headings and Labels</u> (Level AA) Also applies to: Revised Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Web: Supports Electronic Docs, Software, Authoring Tool: Not Applicable	Web: Headings and labels are descriptive throughout Coursedog's Scheduling application.
<u>2.4.7 Focus Visible</u> (Level AA) Also applies to: Revised Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Web: Partially Supports Electronic Docs, Software, Authoring Tool: Not Applicable	Web: In Coursedog's Scheduling application, the focus is visible throughout, with some exceptions (examples: a few interactions on Requests View and its modal windows, Horizontal tab buttons on Roles under Settings Screen).
<u>3.1.2 Language of Parts</u> (Level AA) Also applies to: Revised Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Web: Does not Support Electronic Docs, Software, Authoring Tool: Not Applicable	Web: Academic Scheduling is natively an English application and uses 'en' language tags for text.
<u>3.2.3 Consistent Navigation</u> (Level AA) Also applies to: Revised Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) – Does not apply to non-web software 	Web: Partially Supports Electronic Docs, Software, Authoring Tool: Not Applicable	Web: Coursedog's Scheduling application has consistently positioned navigation throughout, with some exceptions:

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> 504.2 (Authoring Tool) 602.3 (Support Docs) – Does not apply to non-web docs 		<ul style="list-style-type: none"> Back buttons are not always available in the application (Preference forms, Reports screens) Sometimes the left-hand sidebar menu disappears and is replaced by the expandable menu triggered by top-left button <p>However users can always return to the homescreen by clicking the name and logo at the top of the screen.</p>
3.2.4 Consistent Identification (Level AA) Also applies to: Revised Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) – Does not apply to non-web software 504.2 (Authoring Tool) 602.3 (Support Docs) – Does not apply to non-web docs 	Web: Supports Electronic Docs, Software, Authoring Tool: Not Applicable	Web: Coursedog's Scheduling application consistently identifies components with the same functionality.
3.3.3 Error Suggestion (Level AA) Also applies to: Revised Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Web: Partially Supports Electronic Docs, Software, Authoring Tool: Not Applicable	Web: As Coursedog's Scheduling application is highly customizable, it is not possible to provide consistent and applicable error suggestions for all cases. However, Coursedog strives to provide correct suggestions whenever possible.
3.3.4 Error Prevention (Legal, Financial, Data) (Level AA) Also applies to: Revised Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Web: Supports Electronic Docs, Software, Authoring Tool: Not Applicable	Web: Coursedog's Scheduling application does not inherently require legal commitments or financial transactions.

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Notes:

Chapter 3: [Functional Performance Criteria \(FPC\)](#)

Notes:

Criteria	Conformance Level	Remarks and Explanations
302.1 Without Vision	Partially Supports	Coursedog's Scheduling application provides the correct names, roles, states, and other important accessibility information for most interface elements in the application (There are some exceptions listed above under particular sections of the WCAG).
302.2 With Limited Vision	Partially Supports	Users with limited vision can use Coursedog's Scheduling application; however, a few issues occur once zoomed to 200% (Relationships modal window and Room Profile page, see WCAG 1.4.4 section above).
302.3 Without Perception of Color	Partially Supports	Coursedog's Scheduling application does not rely on colors. Users have access to descriptive labels, alt text, and other supporting information as needed. However, there are a few minor color contrast issues that do not significantly affect usability (See WCAG 1.4.1 section above).
302.4 Without Hearing	Supports	Coursedog's Scheduling application does not rely on audio feedback or audio information for operation.
302.5 With Limited Hearing		

Criteria	Conformance Level	Remarks and Explanations
302.6 Without Speech	Supports	Coursedog's Scheduling application does not need speech to use it effectively.
302.7 With Limited Manipulation	Supports	Coursedog's Scheduling application can be operated by either a mouse or keyboard by people with limited manipulation.
302.8 With Limited Reach and Strength	Supports	
302.9 With Limited Language, Cognitive, and Learning Abilities	Supports	

Chapter 4: [Hardware](#)

Notes: Coursedog Scheduling Application is not a hardware product.

Criteria	Conformance Level	Remarks and Explanations
402 Closed Functionality	Heading cell – no response required	Heading cell – no response required
402.1 General	Heading cell – no response required	Heading cell – no response required
402.2 Speech-Output Enabled	Heading cell – no response required	Heading cell – no response required
402.2.1 Information Displayed On-Screen	Not Applicable	
402.2.2 Transactional Outputs	Not Applicable	
402.2.3 Speech Delivery Type and Coordination	Not Applicable	
402.2.4 User Control	Not Applicable	
402.2.5 Braille Instructions	Not Applicable	
402.3 Volume	Heading cell – no response required	Heading cell – no response required
402.3.1 Private Listening	Not Applicable	
402.3.2 Non-private Listening	Not Applicable	
402.4 Characters on Display Screens	Not Applicable	
402.5 Characters on Variable Message Signs	Not Applicable	
403 Biometrics	Heading cell – no response required	Heading cell – no response required
403.1 General	Not Applicable	
404 Preservation of Information Provided for Accessibility	Heading cell – no response required	Heading cell – no response required
404.1 General	Not Applicable	
405 Privacy	Heading cell – no response required	Heading cell – no response required
405.1 General	Not Applicable	
406 Standard Connections	Heading cell – no response required	Heading cell – no response required

Criteria	Conformance Level	Remarks and Explanations
406.1 General	Not Applicable	
<u>407 Operable Parts</u>	Heading cell – no response required	Heading cell – no response required
407.2 Contrast	Not Applicable	
<u>407.3 Input Controls</u>	Heading cell – no response required	Heading cell – no response required
407.3.1 Tactilely Discernible	Not Applicable	
407.3.2 Alphabetic Keys	Not Applicable	
407.3.3 Numeric Keys	Not Applicable	
407.4 Key Repeat	Not Applicable	
407.5 Timed Response	Not Applicable	
407.6 Operation	Not Applicable	
407.7 Tickets, Fare Cards, and Keycards	Not Applicable	
<u>407.8 Reach Height and Depth</u>	Heading cell – no response required	Heading cell – no response required
407.8.1 Vertical Reference Plane	Not Applicable	
407.8.1.1 Vertical Plane for Side Reach	Not Applicable	
407.8.1.2 Vertical Plane for Forward Reach	Not Applicable	
407.8.2 Side Reach	Not Applicable	
407.8.2.1 Unobstructed Side Reach	Not Applicable	
407.8.2.2 Obstructed Side Reach	Not Applicable	
407.8.3 Forward Reach	Not Applicable	
407.8.3.1 Unobstructed Forward Reach	Not Applicable	
407.8.3.2 Obstructed Forward Reach	Not Applicable	
407.8.3.2.1 Operable Part Height for ICT with Obstructed Forward Reach	Not Applicable	
407.8.3.2.2 Knee and Toe Space under ICT with Obstructed Forward Reach	Not Applicable	
<u>408 Display Screens</u>	Heading cell – no response required	Heading cell – no response required
408.2 Visibility	Not Applicable	
408.3 Flashing	Not Applicable	
<u>409 Status Indicators</u>	Heading cell – no response required	Heading cell – no response required
409.1 General	Not Applicable	
<u>410 Color Coding</u>	Heading cell – no response required	Heading cell – no response required
410.1 General	Not Applicable	
<u>411 Audible Signals</u>	Heading cell – no response required	Heading cell – no response required
411.1 General	Not Applicable	

Criteria	Conformance Level	Remarks and Explanations
412 ICT with Two-Way Voice Communication	Heading cell – no response required	Heading cell – no response required
412.2 Volume Gain	Heading cell – no response required	Heading cell – no response required
412.2.1 Volume Gain for Wireline Telephones	Not Applicable	
412.2.2 Volume Gain for Non-Wireline ICT	Not Applicable	
412.3 Interference Reduction and Magnetic Coupling	Heading cell – no response required	Heading cell – no response required
412.3.1 Wireless Handsets	Not Applicable	
412.3.2 Wireline Handsets	Not Applicable	
412.4 Digital Encoding of Speech	Not Applicable	
412.5 Real-Time Text Functionality	Reserved for future	Reserved for future
412.6 Caller ID	Not Applicable	
412.7 Video Communication	Not Applicable	
412.8 Legacy TTY Support	Heading cell – no response required	Heading cell – no response required
412.8.1 TTY Connectability	Not Applicable	
412.8.2 Voice and Hearing Carry Over	Not Applicable	
412.8.3 Signal Compatibility	Not Applicable	
412.8.4 Voice Mail and Other Messaging Systems	Not Applicable	
413 Closed Caption Processing Technologies	Heading cell – no response required	Heading cell – no response required
413.1.1 Decoding and Display of Closed Captions	Not Applicable	
413.1.2 Pass-Through of Closed Caption Data	Not Applicable	
414 Audio Description Processing Technologies	Heading cell – no response required	Heading cell – no response required
414.1.1 Digital Television Tuners	Not Applicable	
414.1.2 Other ICT	Not Applicable	
415 User Controls for Captions and Audio Descriptions	Heading cell – no response required	Heading cell – no response required
415.1.1 Caption Controls	Not Applicable	
415.1.2 Audio Description Controls	Not Applicable	

Chapter 5: [Software](#)

Notes: Coursedog Scheduling is a web application accessible via a web browser, not a software product.

Criteria	Conformance Level	Remarks and Explanations
501.1 Scope – Incorporation of WCAG 2.0 AA	See WCAG 2.0 section	See information in WCAG 2.x section
502 Interoperability with Assistive Technology	Heading cell – no response required	Heading cell – no response required

Criteria	Conformance Level	Remarks and Explanations
502.2.1 User Control of Accessibility Features	Not Applicable	
502.2.2 No Disruption of Accessibility Features	Not Applicable	
502.3 Accessibility Services	Heading cell – no response required	Heading cell – no response required
502.3.1 Object Information	Not Applicable	
502.3.2 Modification of Object Information	Not Applicable	
502.3.3 Row, Column, and Headers	Not Applicable	
502.3.4 Values	Not Applicable	
502.3.5 Modification of Values	Not Applicable	
502.3.6 Label Relationships	Not Applicable	
502.3.7 Hierarchical Relationships	Not Applicable	
502.3.8 Text	Not Applicable	
502.3.9 Modification of Text	Not Applicable	
502.3.10 List of Actions	Not Applicable	
502.3.11 Actions on Objects	Not Applicable	
502.3.12 Focus Cursor	Not Applicable	
502.3.13 Modification of Focus Cursor	Not Applicable	
502.3.14 Event Notification	Not Applicable	
502.4 Platform Accessibility Features	Not Applicable	
503 Applications	Heading cell – no response required	Heading cell – no response required
503.2 User Preferences	Not Applicable	
503.3 Alternative User Interfaces	Not Applicable	
503.4 User Controls for Captions and Audio Description	Heading cell – no response required	Heading cell – no response required
503.4.1 Caption Controls	Not Applicable	
503.4.2 Audio Description Controls	Not Applicable	
504 Authoring Tools	Heading cell – no response required	Heading cell – no response required
504.2 Content Creation or Editing (if not authoring tool, enter “not applicable”)	See WCAG 2.0 section	See information in WCAG 2.x section
504.2.1 Preservation of Information Provided for Accessibility in Format Conversion	Not Applicable	
504.2.2 PDF Export	Not Applicable	
504.3 Prompts	Not Applicable	
504.4 Templates	Not Applicable	

Chapter 6: Support Documentation and Services

Notes:

Criteria	Conformance Level	Remarks and Explanations
601.1 Scope	Heading cell – no response required	Heading cell – no response required
<u>602 Support Documentation</u>	Heading cell – no response required	Heading cell – no response required
602.2 Accessibility and Compatibility Features	Partially Supports	Coursedog Scheduling works with web browsers and web assistive technology, and it has no special built-in accessibility features that require additional documentation. As of yet, the general accessibility overview for the overall application is not ready.
602.3 Electronic Support Documentation	See WCAG 2.0 section	See information in WCAG 2.x section
602.4 Alternate Formats for Non-Electronic Support Documentation	Supports	Coursedog's Academic Scheduling customers receive all necessary documentation: <ul style="list-style-type: none"> - Electronically through Coursedog's online Knowledge Base - Through online and/or personal training with product leaders
<u>603 Support Services</u>	Heading cell – no response required	Heading cell – no response required
603.2 Information on Accessibility and Compatibility Features	Supports	Upon request, Coursedog can answer questions or provide accessibility documentation for particular features. Please contact support@coursedog.com to request it.
603.3 Accommodation of Communication Needs	Supports	Coursedog can answer questions about the accessibility of Academic Scheduling through various support channels (email, online call)

Legal Disclaimer

This document seeks to describe Coursedog's Academic Scheduling accessibility level compliance based on WCAG standards, subject to our interpretation of those standards as of the date indicated in the information table at the beginning of this Conformance Report. The information herein is provided in good faith, is true and correct to the best of our knowledge; is supplied for the customer "as is" for informational purposes only; is subject to change without notice, and does not represent a legally-binding claim. The contents of this document do not constitute either legal advice, representation, warranty or guarantee regarding a person's ability to comply with applicable accessibility requirements.

Additionally, due to the highly-configurable nature of Coursedog's Academic Scheduling, any modification or customization to the subject product may render some or all of this Conformance Report to become inapplicable or negatively impact the Coursedog's Academic Scheduling WCAG-compliance. Coursedog cannot guarantee that any information in this Conformance Report will remain accurate after such publication date, but Coursedog works continuously to monitor the accessibility of its products and provide updates in an iterative process. Please contact us at support@coursedog.com to report any accessibility errors or conformance claim errors for re-evaluation and correction, if necessary.